



Application for New Service

(RMWD Use Only)

Date Received _____

Service Date _____

Account No. _____

APP No. _____

Name: _____

Service Address: _____

Mailing Address: _____

Home Phone: _____ Work Phone: _____

Social Security or Driver's License Number: _____

Assessor's Parcel Number: _____ No. of Acres: _____

Property Owner's Name (If Renting): _____

Owner's Mailing Address: _____

Owner's Phone Number: _____

Is sewer service available at this address? _____

Is this property used for agricultural purposes? _____, how many acre(s)? _____

Is there a well located on this property? _____

Rainbow Municipal Water District assumes no responsibility for damage or injury due to water pressure. The undersigned agrees to assume responsibility for all charges on this account from the effective date of service and agrees to notify RMWD of any changes to the information stated above. The undersigned further agrees to notify RMWD when responsibility for this account ceases and to provide a correct forwarding address for the closing bill. If at any time this account is overdue, RMWD retains the right, after sufficient notification, to discontinue service and charge any applicable penalties and late fees. Responsibility for delinquent water bills by a tenant rest with the owner as authorized by State Water Codes 71618, 72100 & 72101.

Signature (Tenant): _____ Date _____

Signature (Owner): _____ Date _____

Rainbow Municipal Water District

General Information

Water Pressure

In most areas of the District, water pressure supplied to the meter is higher than the typical indoor household pressures of 40 to 70 psi. With a few exceptions, street pressure is provided by gravity. The drop in elevation between the storage tank and the area it services determines the street pressure and cannot be adjusted by the water district.

Pressure Regulators

Pressure regulators at your residence are considered part of the private plumbing system and are the responsibility of the customer to install and maintain. The pressure regulator is designed to reduce higher service pressures. Very low service pressures may necessitate the installation of a private booster pump system, which is also the customer's responsibility to install and maintain.

Meter Reading and Billing

Meters are read and billed monthly. The billing date is determined by your service location. RMWD Customer Service will be able to determine your billing date. Customers who have sewer service will be billed at the same time as the water services.

Water is charged per billing unit, therefore the charge is calculated on the number of units you consume during the billing period. One unit is 100 cubic feet or 748 gallons of water. This variable rate pays the cost of the District's water bill and administration. A separate fixed fee (O&M) is charged to pay for the cost of operating and maintaining the infrastructure. The monthly O&M charge is based upon the size of your meter.

Payment Options

Customers have the option to pay bills at the District front office or by USPS mail. Payments are also accepted at Union Bank of California, Fallbrook Branch. Payments can also be made easier via automatic debit to your bank account. Please contact Customer Service for details. The District does not accept credit payments at this time. Payments received after 4:00 p.m. will be posted on the next business day.

Hours of Operation

The Office hours are Monday thru Friday 8:00 a.m. to 4:30 p.m. District operators are available after hours for emergencies. The answering service will receive after-hours phone calls.

Agricultural Customers **(This program is not available at this time)**

Those customers who meet the criteria may apply for the Interim Agricultural Water Program credit as stipulated by the Metropolitan Water District. This program provides an "interruptible" discounted water rate for those who qualify. A certification and Acknowledgment form can be completed and returned to RMWD. Please contact Customer Service for details.