

Water Wise for Life: Make Earth Day Every Day

Earth Day is celebrated each year on April 22, as a day dedicated to support environmental awareness to build a better and brighter future for tomorrow. The theme for 2025 is "Our Power, Our Planet," and encourages people to unite behind renewable energy and reduce waste.

Small Changes with Big Impact

Rainbow Water celebrates Earth Day every day as an advocate for water use efficiency. Below are ways you can help reduce waste through meaningful changes that have a lasting impact.

Prevent Water Waste

Every leak matters when it comes to water waste and your water bill.

- Regularly check for surface leaks around dishwashers, faucets, shower heads, toilets and washing machines.
- Only run full loads for the washing machine and dishwasher.

Shop Local

Support local growers and the community by shopping at farmers markets.

- Bonsall Certified Farmer's Market and Open Air Fair
Sundays from 9:00 a.m. - 1:00 p.m.
Bonsall Community Center, 3155 Old River Road, Bonsall, 92003
- Fallbrook Main Avenue Farmers Market
Saturdays from 9:00 a.m. - 1:30 p.m.
Downtown Fallbrook, 100 S. Main Avenue, Fallbrook, 92028

Recycle, Reduce, and Reuse

- Sort your trash and set aside plastic bottles, cans and paper to the recycling bin
- Clear dry brush from your yard and recycle tree trimmings at Fallbrook Fire Safe Council's Chipping Day on Saturday, April 26 from 7:30 a.m. - 1:30 p.m. at North County Fire Station 4, 4375 Pala Mesa Drive, Fallbrook, 92028

Rebates to Upgrade Your Home

A variety of residential rebates are available with SoCal WaterSmart:

- Upgrade to a high efficiency washing machine or toilet to reduce water waste.
- Collect rainwater with rain barrels and cisterns to water your garden.
- Replace turf and trees with native California Friendly plants.



Get Started: Read about SoCal WaterSmart program guidelines and estimate your rebate at socalwatersmart.com/en/residential/#

Wildfire Symposium

Be Prepared for a Wildfire Event

With the impact of the January fires, Rainbow Water has partnered with local agencies to bring the second biannual Wildfire Symposium, a community event intended to inform the community about wildfire preparedness.

Wildfire Symposium

Saturday, May 3, 2025, 9:00 a.m. - 12:00 p.m.
Fallbrook Union High School
2400 S. Stagecoach Lane, Fallbrook, 92028

The Symposium is a free event presented by Rainbow Water, Fallbrook Public Utility District, Fallbrook Union High School District, North County Fire Protection District, Cal Fire, San Diego County Sheriff's Office, and Fallbrook Regional Health District. Event attendees will learn about:

- Emergency preparation, evacuation zones and procedures
- Resources for seniors, school districts, large animals, and agriculture
- Local communications and emergency apps

Rainbow Water team members will be available to answer questions after the symposium.

Emergency services and community districts rely on the public to help each agency operate more efficiently. Join us for this event to keep our community safe and informed.



Reserve Your Seat at the Wildfire Symposium

More Info and RSVP Online:
rainbowmwd.ca.gov/wildfire-symposium



Design Your Sustainable Garden with free Landscape Workshops from Metropolitan Water. Explore in person and virtual workshops at: rainbowmwd.ca.gov/landscape-workshops





Tips for Our Customers

Utility Scam Alert

Utility scams have rapidly increased over the past few years, and Rainbow Water is issuing a warning to the community to be on the lookout for individuals posing as water agency employees. Rainbow Water and Eastern Municipal Water District will not enter a private residence to test water. If needed, samples are taken by customers and delivered to the water agency.

Tips to Protect Yourself from a Scam

- Avoid giving out personal and financial information to an unknown number. If an unknown caller requests immediate financial payment, give pause and contact Rainbow Water's Customer Service team for information.
- Request for payment will not be solicited by a water agency at a residence or by text. Payments will not be requested by purchase of gift cards, Venmo transfer, water accessories, or water line insurance.
- Easily spot a Rainbow Water team member by their attire and truck. All utility agency employees wear agency logo apparel, carry agency identification, and drive agency vehicles with California Exempt license plates. Request to see identification if you are concerned with the legitimacy of the agency representative.
- If your property has an easement, Rainbow Water can access the road to reach a water line, pump station and/or water tank. Contact Customer Service to identify if you have an easement on your property.
- Water agencies will not request access to enter a residence or business. Persons claiming to be from a water agency should be turned away and reported to local law enforcement.

Construction Notice

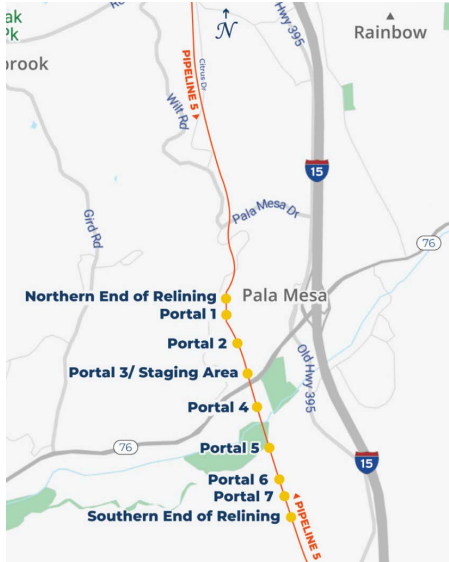
Pipeline 5 Relining San Luis Rey Canyon Project Improving the San Diego Region's Water Delivery System Shutdown: April 27-May 6, 2025 (24-hour work)

The San Diego County Water Authority is rehabilitating existing infrastructure to extend the life of a critical pipeline located in our service area. Construction activities will primarily occur inside the pipeline, with excavations occurring at various portal locations. Access to the pipeline will be through portals in the Fallbrook and Bonsall communities.

- The work locations are marked on the map at right.
- Work will take place 24/7 from April 27, 2025 – May 6, 2025.

What to Expect During Construction

- Work crews, heavy construction equipment, noise, dust and required vehicle back-up alarms.
- Lights directed toward the ground and shielded from neighbors to the greatest extent possible.
- Regular work hours—Monday through Saturday from 7:00 am to 7:00 pm—will resume on May 7, 2025.
- Construction is targeted to end in summer 2025.
- Crews will minimize impacts to the maximum extent possible.



SCAN FOR CONSTRUCTION INFO

Get in Touch

For additional project information please visit: sdcwa.org/projects/pipeline-5-relining-san-luis-rey-canyon
For questions please call (877) 682-9283, ext. 7009

Letters from Rainbow Water



Have you received mail not addressed to you, but has your mailing address?

Rainbow Water frequently mails letters to customers for billing and water service notifications. If you receive a letter to your mailing address and it is **not addressed to you**, please write "Return to Sender" on the envelope and drop it in the mail. The letter will be returned to Rainbow Water and allow the letter to reach the intended recipient.

Remember to avoid opening mail not addressed directly to you. Title 18 of the United States Code Section 1702, prohibits the opening of mail intended for someone else and carries a fine. The only exception to the section is mail addressed to "Current Resident."

Anyone who refuses to wait while you contact the water agency should be considered a fraud and reported to:

Rainbow Water Customer Service:
(760) 728-1178

**San Diego County Sheriff's Office
Non-emergency Dispatch:**
(858) 868-3200



3707 Old Highway 395, Fallbrook, CA 92028
Customer Care & After Hours: 760.728.1178
Office Hours: Mon-Fri 8:00 a.m. - 4:30 p.m.
RAINBOWMWD.CA.GOV