

COMMUNITY INVOLVEMENT OPPORTUNITY

In our ongoing efforts to engage with the local community the District assembled three committees that meet on a monthly basis. We currently have openings in all three of these committees.

Budget and Finance - This Committee is responsible for the review of District finances including: rates, fees, charges, and other sources of revenue; budget; audit; investments; insurance; and other financial matters.

Engineering and Operations - This Committee is responsible to review matters of design, construction, replacement, and repair of the District facilities and property, including: the Capital Improvement Program; contractor selection process; contractor management programs; and other engineering-related matters. They also review matters of operations, preventative maintenance practices, standard operating procedures, technical services, equipment, and other operations-related matters.

Communications and Customer Service - This Committee is responsible for providing input or guidance on matters of internal and external communications including: positive public image; community outreach; media relations; water conservation programs; intergovernmental relations; customer service policies and practices; and other public relations programs and customer service-related matters.

The meeting calendar can be found on our website at www.rainbowmwd.com/meetings or contact Dawn Washburn at (760) 728-1178 ext. 129 or by email at dwashburn@rainbowmwd.com. We hope to see you at our next meeting.

NOTICE OF PUBLIC HEARING CONCERNING PROPOSED CHANGES TO WATER RATES

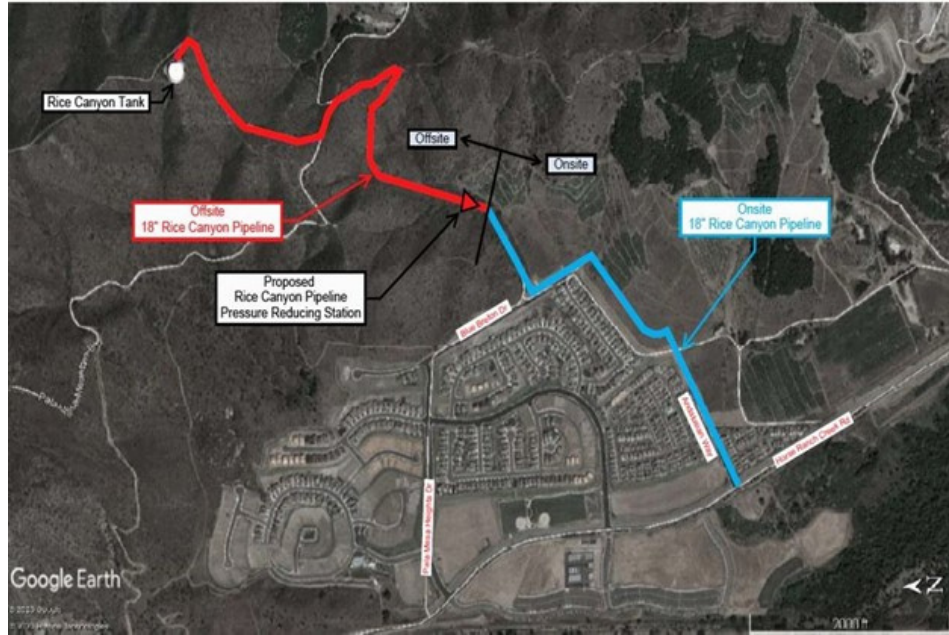
The Rainbow Municipal Water District (RMWD) Board of Directors is holding a public hearing on Tuesday, August 24, 2021 to consider a proposed five-year schedule of water rate adjustments. If approved, the proposed adjustments will take effect September 1, 2021, and each July 1 thereafter, through and including July 1, 2025. All members of the public are invited to attend the public hearing.

Additionally, under California state law, all property owners / customers of record may submit a written protest to the proposed rate changes. Only one protest per parcel is permitted. At the time of the public hearing, the Board of Directors will hear and consider all written protests and public comments. Please go to our website at <https://www.rainbowmwd.com/prop-218-notice> for more details and to find out how to participate.

Also to ask questions about the proposed rates or detachment, please attend Rainbow's Community meetings and monthly Committee meetings.

NEW INFRASTRUCTURE

With the new development occurring east of the I-15 Interstate and north of Hwy 76, new infrastructure is required to serve the new customers as well as maintain service for our existing customers. Rice Canyon Tank is located at the top of Monserate Mountain and the District is in the early phases to construct a new 18-inch waterline from the Rice Canyon Tank to the Horse Creek Ridge and Citro developments.



New 18-inch Pipeline Construction Map

Construction is expected to begin later this year. The District is coordinating with land owners and the Fallbrook Land Conservancy to minimize disruptions in this area as much as possible. This pipeline will also allow the District to save money by buying more water from a connection east of Rice Canyon Road that is on a pipeline owned by the Metropolitan Water District (rather than the San Diego County Water Authority). Water from this connection is about 10% cheaper and currently can't reach the other side of the hill. This new line will bring some *lower cost water into more areas of the District*.

IMPORTANT DISCONNECTION OF WATER SERVICE FOR NON-PAYMENT NOTICE



The statewide moratorium on disconnections of water service for non-payment will expire on September 30, 2021. RMWD will resume disconnections for non-payment beginning October 2021. We realize times can be tough and finances are tight for many so please contact our customer service department at the number below and they will be happy to set you up with a payment plan.

For more information concerning water disconnection policies and procedures please go to our website at <https://www.rainbowmwd.com/resuming-water-shut-offs>. For details on State requirement please go to <https://calruralwater.org/the-water-shutoff-protection-act-sb-998/>.