



BILL FORMATTING CHANGES UPDATE

New format to improve and enhance the look and design of your bill previously schedule to start in late August 2016 has been delayed until late fall. In early fall we will begin notifying customers of the changes scheduled to go into effect.

With our new billing software comes a new construction of your account numbers as well. We will familiarize all of our customers of the restructuring through newsletters, emails, or billing inserts to insure a smooth transition. The bill presentation will be undergoing additional changes to provide relevant and key information for customers to better monitor their water consumption, identify trends and offer comparisons.

Currently these changes are a key topic at the Communications Committee meetings which are held on the first Monday of every month (except Holidays) at 3:30 p.m. at the District Offices located at 3707 Old Highway 395, Fallbrook, CA 92028. We invite you to joint us and welcome your input.

LIVING WATER SMART

As you may know we are no longer under emergency state mandates to reduce water use due to our investments in drought-resilient water supplies which means the San Diego region has all of the water needed to sustain our \$222 billion economy and the quality of life for 3.3 million residents even after five years of drought.

However, our efforts must continue as we stay focused on everyday actions that make the best use of our precious water supplies. We do this by Living WaterSmart which consists of washing full loads of laundry and dishes, looking for and fixing leaks and overspray in irrigation systems, and replacing lawns with climate-appropriate plants.

The Water Authority offers plenty of resources to help with free water-use checkups for homes and businesses that offer customized advice about actions that will yield water savings. Other helpful tools and programs include:

- Award-winning water-efficient landscaping classes for homeowners
- An on-demand video version of the classes
- An online home water-use calculator
- QWEL – Qualified Water-Efficient Landscaper program to train landscaping professionals
- A water-waste reporting smartphone app
- Rebates for highly efficient irrigation equipment, toilets and other devices



Making the most of every drop is always important in semi-arid San Diego County. That's why the San Diego County Water Authority and its 24 member agencies have launched the "Live WaterSmart" campaign just in time for the peak water-use months of August and September.

Details about all of the water-saving resources can be found at WaterSmartSD.org

**RAINBOW
MUNICIPAL
WATER
DISTRICT**

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FEATURED SPOTLIGHT

DEVELOPMENT ACTIVITY INCREASING IN AREA

Many of our customers have become accustomed to the ongoing construction for the SR76 widening project. Now we are starting to see more development construction activity in our area. A few mid-sized residential developments have gotten underway in our area:

- Golf Green Estates - this development of 94 homes around the Bonsall Elementary School is well underway. This project includes new water mains that will help circulation in the area as well as a new sewer lift station site. The new sewer lift station will replace an older one nearby that is nearing the end of its lifecycle and is undersized to manage the anticipated demands.
- Pala Mesa Highlands – this development that is on Old Hwy 396 just north of SR76 will feature 124 homes. Grading is starting this month and the project will relocate an older water main and provide improvements to pressure control in the area.
- Horse Creek Ridge – The developer, DR Horton, has informed the District that they have received their long anticipated regulatory approvals and work should commence this fall on this large development. This development will feature the replacement of older sewer lines that are located in a creek bed that makes the lines difficult to maintain and poses extra risk of environmental damage if there is ever a problem.

While there are many opinions about new development in our area, there is one thing that is certain. Rainbow MWD is a very large system with a relatively small number of customers, our fixed costs to operate the system are spread across that same small number of customers. While we anticipate that while there will be some increases in our fixed costs to manage the new developments, overall the additional customers will help us keep the lid on future rate increases for our internal O&M costs. For those who would rather new development not come into the District, we hope that smaller rate increases are a small silver lining!

