MAY 2022 ISSUE 210

MAY WATER AWARENESS MONTH

Making Conservation Simple

As we approach summer and prepare for warmer weather conditions, there are many ways we can make sure we are not wasting water and stay mindful of this precious resource. One of the best ways to take control of your water usage is by having access to your minute-by-minute water consumption. RMWD partnered with Flume to offer its customer a special opportunity to purchase a Flume Smart Home Water Monitor! RMWD customers can get Flume AND Flume Insight for just \$49.99, saving you \$150 (one device per account).

Flume's Smart Home Water Monitor and app provide homeowners with detailed, real-time insights into their water usage. So, don't wait until you get your water bill to find out you have a leak! Go to our website at <u>www.rainbowmwd.com/flume-water-monitoring-system-rebate-program</u> NOW and find out more about how to manage, and conserve water, create water budgets and usage alerts to instantly notify you on your smartphone of excess water use.





Take advantage of your free opportunity to receive site-specific water-

savingrecommendations with a WaterSmart Checkup. You'll benefit from the perspective of their certified irrigation professionals. This free program offers several different Checkup services and will match your property to the best available option. For more information visiting <u>socalwatersmart.com</u>.

Using drought-tolerant, landscaping practices is another way to establish your property with a well-adapted landscape to endure the hot and dry climates. Incorporating efficient irrigation, smart irrigation controllers, mulch (water retention), and maintenance/pruning practices are a must in this region.

That's why the District partners with other agencies to provide customers access to numerous programs to assist with their efforts to conserve water.

Continued on Page 2

MAY WATER AWARENESS MONTH

Have you been wanting to successfully design your own watershed-wise landscape, make rainwater stay in your garden, transform thirsty grass into a beautiful, climate-appropriate water-efficient garden, or design a beautiful garden using California Friendly[®] and native plant landscaping principles? We can help you achieve success through the many programs offered, Go to the Be Water Wise website at <u>www.bewaterwise.com/classes.html#residenti</u> <u>al-california-friendly-landscape-training</u>.

We also partner with outside agencies to offer a wide range of programs focused on building awareness and learning about and understanding local and regional water supplies, infrastructure, and related issues. So, don't wait! Get on track today in making conservation easy. All the resources available to you can be found at <u>www.rainbowmwd.com/programs</u>.

Verify Your Account Status

To ensure you are not in jeopardy of having your water service locked off for non-payment please log into your account to make sure your account is up to date, set your account up with autopay, or contact our customer service department at 760-728-1178 to verify your account is not in arrears or email us at billling@rainbowmwd.com.

If you have fallen behind in payments, we're happy to set you up with a payment plan. There are also some organizations out there that may be able to help you through these tough times. To learn more about emergency assistance programs for qualifying households offering payment assistance for utilities please go to our website at www.rainbowmwd.com.



JOIN THE CONVERSATION

Thank you to all those who attended the Monday, May 2, 2022, Town Hall Meeting discussing our efforts to change water suppliers and what it means for your water bill. If you were unable to attend, you can still hear the conversation by going to the YouTube link on our website at <u>www.rainbowmwd.com</u>.

In our ongoing efforts to engage with the local community members the District assembled three committees that meet on a monthly basis. These committees are a vital part of the District's continued success.

Being a part of the committee allow you the opportunity to play an active role in Budget and Finance, Engineering and Operations or Customer Service and Communications. We currently have openings in all three of these committees.

If you are interested and want to hear more about any of these committees, please come join us at any of our committee meeting.

Go to our website to find the meeting times at <u>https://www.rainbowmwd.com/meetings</u> or contact Dawn Washburn at (760) 728-1178 ext. 129 or by email at dwashburn@rainbowmwd.com. We hope to