



**COMMUNICATIONS AND CUSTOMER
SERVICE COMMITTEE MEETING**

RAINBOW MUNICIPAL WATER DISTRICT

Thursday, June 7, 2018

Communications and Customer Service Committee Meeting - Time: 3:30 p.m.

District Office

3707 Old Highway 395

Fallbrook, CA 92028

Notice is hereby given that the Communications and Customer Service Committee will be holding a regular meeting beginning at 3:30 p.m. on Thursday, June 7, 2018.

AGENDA

1. **CALL TO ORDER**
2. **PLEDGE OF ALLEGIANCE**
3. **ROLL CALL: Mike Daily (Chair) _____ Jeanna Kirby (Vice Chair) _____**
Members: Hayden Hamilton _____
Alternates: Cynthia Gray _____
4. **SEATING OF ALTERNATES**
5. **ADDITIONS/DELETIONS/AMENDMENTS TO THE AGENDA (Government Code §54954.2)**
6. **PUBLIC COMMENT RELATING TO ITEMS NOT ON THE AGENDA**

COMMITTEE ACTION ITEMS

- *7. **APPROVAL OF MINUTES**
A. **May 3, 2018**
8. **DISCUSSION REGARDING COMMENDATION FOR ELYSIAN KURNIK**
9. **DRAFT EXTENDED NEWSLETTER REVIEW**
10. **DISCUSSION REGARDING VIDEO PRESENTATION**
11. **VINTAGE CARSHOW DEBRIEFING**
12. **THE VILLAGE NEWS SUBSCRIPTION UPDATE**

13. PUBLIC COMMUNICATIONS AND OUTREACH ITEMS
 - A. Topics
 - B. Strategic Plan Objectives
 - C. Calendar
 - D. Snipes Calendar
 - E. Customer Service Update
14. REVIEW AND ANALYSIS OF RMWD RELATED MEDIA STORIES
15. COMMITTEE MEMBER COMMENTS
16. LIST OF SUGGESTED AGENDA ITEMS FOR THE NEXT SCHEDULED COMMUNICATIONS AND CUSTOMER SERVICE COMMITTEE MEETING
17. ADJOURNMENT

ATTEST TO POSTING:


Hayden Hamilton
Secretary of the Board


Date and Time of Posting
Outside Display Cases