



## Community Newsletter



### CERTIFICATE OF ACHIEVEMENT FOR EXCELLENCE IN FINANCIAL REPORTING

The District is pleased to announce that the Government Finance Officers Association of the United States and Canada (GFOA) has awarded the Certificate of Achievement for Excellence in Financial Reporting to Rainbow Municipal Water District for its comprehensive annual financial report for the fiscal year ended June 30, 2020.

The report was judged by an impartial GFOA panel to meet the high standards of the program, which includes demonstrating a constructive "spirit of full disclosure" to clearly communicate its financial story and motivate potential users and user groups to read the report.

The comprehensive annual financial report was reviewed using a checklist designed to determine compliance with both generally accepted accounting principles (GAAP) and program policy as established by the GFOA's Special Review Executive Committee and the GFOA Executive Board.

The review was performed by GFOA staff and members of the GFOA's Special Review Committee, which comprises individuals from government, the public accounting profession, and academe who possess specialized expertise in governmental financial reporting, typically as a result of either preparing or auditing a comprehensive annual financial report that has received the Certificate of Achievement.

The Certificate of Achievement is the highest form of recognition in the area of governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management.

A Certificate is awarded only if there is consensus among reviewers that a comprehensive annual financial report substantially complies with both GAAP and program policy. We would like to thank our exemplary finance team on their award-winning reporting.

If you would like to read the District's financial report please go to our website at [www.rainbowmwd.com](http://www.rainbowmwd.com) or to learn more about this award program go to [www.gfoa.org/coa-award](http://www.gfoa.org/coa-award).



With the increasing threat of hackers, the District places a great deal of importance on cyber security. These online villains typically use phishing scams, spam email, and bogus websites to deliver dangerous malware to your computer and compromise your computer security.

Phishing email is an email that is sent to you where the sender attempts to impersonate someone or a company with which you may be familiar. The intent is to trick you into opening an attachment or clicking on a link that they provide. Opening an email attachment from a phishing email may allow the sender (aka hacker) access to your computer and any information it may contain.

In the event you were to click on a link from a phishing email, you may be directed to a fake page of the company which the hacker is trying to impersonate so they can enter private data, credit card information, or your password to that site. For our customers to know they are safe in receiving emails from the District here's how you will be able to confirm an email is from Rainbow Municipal Water District (RMWD):

RMWD will only send emails from either @rainbowmwd.com or from our payment processor, @onlinebiller.com. To confirm these emails are legitimately sent from RMWD, please check the address to make sure they are being sent from either of these two addresses as indicated on the image provided here. If you are not expecting an email correspondence from us, please feel free to call to confirm.

### DISCONNECTION OF WATER SERVICE FOR NON-PAYMENT RESUMING

The statewide moratorium on disconnections of water service for non-payment expires September 30, 2021. RMWD will resume disconnections for non-payment beginning in October. We realize times can be tough and finances are tight for many so please contact our customer service and we will be happy to set you up with a payment plan.

For more information concerning water disconnection policies and procedures please go to our website at [www.rainbowmwd.com/resuming-water-shut-offs](http://www.rainbowmwd.com/resuming-water-shut-offs).

### COMMUNITY MEMBERS ACTION NOTICE

Each month community members are welcome to participate in one of our three committee meetings: Budget and Finance, Engineering and Operations, and Communications and Customer Service Committee.

Currently we have an opening in each of these committees and an opportunity for you to serve on one or more of them. If you would like to become more involved, our meeting calendar can be found on our website at [www.rainbowmwd.com/meetings](http://www.rainbowmwd.com/meetings). To find out more about how to serve please contact Dawn Washburn at (760) 728-1178 ext. 129 or by email at [dwashburn@rainbowmwd.com](mailto:dwashburn@rainbowmwd.com). We hope to see you at our next meeting.

