



**COMMUNICATIONS AND CUSTOMER  
SERVICE COMMITTEE MEETING**

**RAINBOW MUNICIPAL WATER DISTRICT**

**Thursday, June 6, 2019**

**Communications and Customer Service Committee Meeting - Time: 3:30 p.m.**

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**District Office**

**3707 Old Highway 395**

**Fallbrook, CA 92028**

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Notice is hereby given that the Communications and Customer Service Committee will be holding a regular meeting beginning at 3:30 p.m. on Thursday, June 6, 2019.

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**AGENDA**

**1. CALL TO ORDER**

**2. PLEDGE OF ALLEGIANCE**

**3. ROLL CALL: Jeanna Kirby (Chair) \_\_\_\_\_ Julie Johnson (Vice Chair) \_\_\_\_\_**

**Members:** Hayden Hamilton \_\_\_\_\_ Bill Stewart \_\_\_\_\_  
Russell Vernon \_\_\_\_\_ Bill Shute \_\_\_\_\_

**Alternates:** Cynthia Gray \_\_\_\_\_

**4. SEATING OF ALTERNATES**

**5. ADDITIONS/DELETIONS/AMENDMENTS TO THE AGENDA (Government Code §54954.2)**

**6. PUBLIC COMMENT RELATING TO ITEMS NOT ON THE AGENDA (Limit 3 Minutes)**

**COMMITTEE ACTION ITEMS**

**\*7. APPROVAL OF MINUTES**

**A. May 2, 2019**

**8. FLUME PROGRAM LANGUAGE**

**9. LEGISLATIVE SUPPORT EXAMPLE POLICIES**

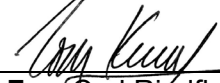
**10. DISTRICT WEBSITE MAP UPDATE**

**11. EXTENDED NEWSLETTER**

**12. SOCIAL MEDIA GENERIC RESPONSES**

13. RAINBOW HISTORY VIDEO UPDATE
14. BROCHURE REVIEW
16. APPOINTMENT OF 2019 COMMITTEE OFFICERS
17. PUBLIC COMMUNICATIONS AND OUTREACH ITEMS
  - A. Topics
  - B. Strategic Plan Objectives
  - C. Calendar
  - D. Snipes Calendar
  - E. Updates from Other Committees
  - F. Customer Relations
18. REVIEW AND ANALYSIS OF RMWD RELATED MEDIA STORIES
19. COMMITTEE MEMBER COMMENTS
20. LIST OF SUGGESTED AGENDA ITEMS FOR THE NEXT SCHEDULED COMMUNICATIONS AND CUSTOMER SERVICE COMMITTEE MEETING
21. ADJOURNMENT

**ATTEST TO POSTING:**

  
\_\_\_\_\_  
**For:** Carl Rindfleisch  
Secretary of the Board

5-30-19 @ 3:00 p.m.  
\_\_\_\_\_  
Date and Time of Posting  
Outside Display Cases