



**COMMUNICATIONS AND CUSTOMER
SERVICE COMMITTEE MEETING**

RAINBOW MUNICIPAL WATER DISTRICT

Thursday, October 4, 2018

Communications and Customer Service Committee Meeting - Time: 3:30 p.m.

District Office

3707 Old Highway 395

Fallbrook, CA 92028

Notice is hereby given that the Communications and Customer Service Committee will be holding a regular meeting beginning at 3:30 p.m. on Thursday, October 4, 2018.

AGENDA

1. **CALL TO ORDER**
2. **PLEDGE OF ALLEGIANCE**
3. **ROLL CALL: Mike Daily (Chair) _____ Jeanna Kirby (Vice Chair) _____**
Members: Hayden Hamilton _____ Julie Johnson _____
Alternates: Cynthia Gray _____
4. **SEATING OF ALTERNATES**
5. **ADDITIONS/DELETIONS/AMENDMENTS TO THE AGENDA (Government Code §54954.2)**
6. **PUBLIC COMMENT RELATING TO ITEMS NOT ON THE AGENDA**

COMMITTEE ACTION ITEMS

- *7. **APPROVAL OF MINUTES**
A. September 6, 2018
8. **VIDEO PRESENTATION UPDATE**
9. **METER REPLACEMENT UPDATE**
10. **FLUME PROJECT UPDATE**
11. **LEAK POLICY REVIEW**
12. **CODE OF ETHICS AND CLIMATE CHANGE POLICIES REVIEW**

13. PUBLIC COMMUNICATIONS AND OUTREACH ITEMS

- A. Topics
- B. Strategic Plan Objectives
- C. Calendar
- D. Snipes Calendar
- E. Updates from Other Committees

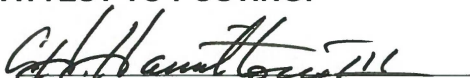
14. REVIEW AND ANALYSIS OF RMWD RELATED MEDIA STORIES

15. COMMITTEE MEMBER COMMENTS

16. LIST OF SUGGESTED AGENDA ITEMS FOR THE NEXT SCHEDULED COMMUNICATIONS AND CUSTOMER SERVICE COMMITTEE MEETING

17. ADJOURNMENT

ATTEST TO POSTING:


Hayden Hamilton
Secretary of the Board

9-28-18 @ 3:00 P.M.

Date and Time of Posting
Outside Display Cases