



NEW TECHNOLOGY FOR WATER MAIN INSPECTION



Rainbow MWD recently incorporated new technology in our water mainline inspections during emergency and scheduled repairs. With the use of this camera equipment, pictured to the right, we are able to inspect the internal coating inside the water mains during water main shutdowns.



The camera is sent down inside the pipe to visually inspect the coating, joints and other connections for defects or other potential issues that need attention. This process helps us to be proactive in allowing us to address some of our normally unseen problems, prior to a rupture or an emergency repair. This new technology also assists us with our pipeline assessment program in determining which pipelines need to be replaced. Above is an images taken from the video of our mainline located on Old Highway 395.

NEW CUSTOMER SERVICE REPRESENTATIVES

Hello Rainbow Municipal Water District customers. We would like to introduce two of our newest members to the team!

Tiffany is our newest Customer Service Representative. She is a San Diego native that grew up in Pacific Beach. She received her Bachelor's in Psychology from San Diego State University (Go Aztecs!). She has over 15 years of customer service experience, most recently working for a human services agency. She enjoys interacting with people and is thrilled to be joining the Rainbow Water team and assisting customers.



Anel Perez is also one of the new Customer Service Representatives at Rainbow. She has spent over 6 years of her career working with customers and has enjoyed every minute. She is also a proud US Army veteran, fluent in Spanish, and currently attending University of Phoenix where she is pursuing a bachelor's degree in business. She hopes to use her business degree each and every day in order to bring more value to the organization.



SEPTEMBER REGULAR BOARD MEETING DATE CHANGE



Our Regular Board Meeting scheduled for Tuesday, September 25, 2018 has been changed to **Tuesday, September 18, 2018** to be held as customary, at the District offices. If you have any additional questions, please contact Dawn Washburn at dwashburn@rainbowmwd.com. You may also go to our website for an up-to-date schedule of District board meetings at <https://www.rainbowmwd.com/meetings>.

BOARD OF DIRECTORS 2018

Division 1

Helene Brazier
(760) 723-0465
hbrazier@rainbowmwd.com

Division 2

Hayden Hamilton
(760) 521-3989
hhamilton@rainbowmwd.com

Division 3

Mig Gasca
(909) 844-3802
mgasca@rainbowmwd.com

Division 4

Bill Stewart
(858) 442-0122
bstewart@rainbowmwd.com

Division 5

Michael Mack
(760) 728-5813
mmack@rainbowmwd.com

STAFF

General Manager
Tom Kennedy

Finance Manager
Vanessa Martinez

District Engineer
Steve Strapac

Human Resources Manager
Karleen Harp

Operations Manager
VACANT

Contact Information

District Office Hours:
Monday – Friday
8:00AM – 4:30 PM
Phone: (760) 728-1178
Website:
www.rainbowmwd.com

FREE SITE-SPECIFIC WATER AUDIT

Outdoor irrigation makes up a vast majority of daily water use, especially in the hot summer months. Making sure your irrigation systems are running efficiently can often be the easiest way to cut back on monthly costs. With a free landscape water audit provided by San Diego County Water Authority and its participating member agencies and a grant from the California Department of Water Resources we just made it easier.



Mission Resource Conservation District (MCRD) offers a no charge, no obligation program where an expert will come to your home and give you a custom report with tips on how to improve your irrigation efficiency. MCRD offers several different irrigation checkup services and will match your property to the best available option.

The checkup is your free opportunity to receive site-specific water-saving recommendations. You'll benefit from the perspective of MCRD certified irrigation professionals. There is no obligation and you decide if and when to implement their suggestions.

Participation is limited, so don't miss out. If you own or manage a commercial, multifamily, industrial, public or single-family property, apply today. Single-family home checkups also include recommendations to increase indoor water-use efficiency.



To find our more contact Cynthia Gray at 760-728-1178 ext. 101 of go the MCRD website at <https://www.watersmartcheckup.org/> to make you appointment today.

HIGH PRESSURE REGULATORS

Some areas in the District have District-installed and owned pressure regulators that are located in front of the meter. Those devices are only installed to protect the District's meter from high pressure, not your water line. If you want to protect your line from high pressure coming into your property, we highly recommend that you install a pressure regulator right after the meter. If you have any questions about pressure, please contact our Customer Service staff at 728-1178.