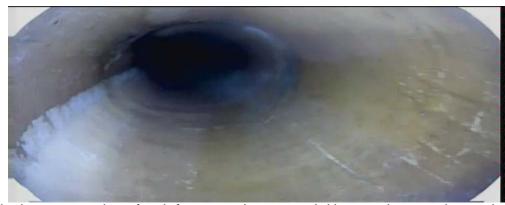
Newsletter Issue No. 166 August 2018

### **NEW TECHNOLOGY FOR WATER MAIN INSPECTION**



Rainbow MWD recently incorporated new technology in our water mainline inspections during emergency and scheduled repairs. With the use of this camera equipment, pictured to the right, we are able to inspect the internal coating inside the water mains during water main shutdowns.



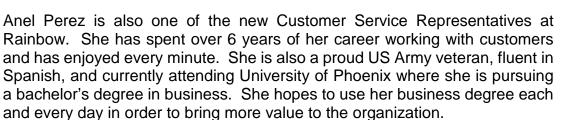
The camera is sent down inside the pipe to visually

inspect the coating, joints and other connections for defects or other potential issues that need attention. This process helps us to be proactive in allowing us to address some of our normally unseen problems, prior to a rupture or an emergency repair. This new technology also assists us with our pipeline assessment program in determining which pipelines need to be replaced. Above is an images taken from the video of our mainline located on Old Highway 395.

# **NEW CUSTOMER SERVICE REPRESENTATIVES**

Hello Rainbow Municipal Water District customers. We would like to introduce two of our newest members to the team!

Tiffany is our newest Customer Service Representative. She is a San Diego native that grew up in Pacific Beach. She received her Bachelor's in Psychology from San Diego State University (Go Aztecs!). She has over 15 years of customer service experience, most recently working for a human services agency. She enjoys interacting with people and is thrilled to be joining the Rainbow Water team and assisting customers.







## SEPTEMBER REGULAR BOARD MEETING DATE CHANGE

Our Regular Board Meeting scheduled for Tuesday, September 25, 2018 has been changed to Tuesday, September 18, 2018 to be held as customary, at the District offices. If you have any additional questions, please contact Dawn Washburn at dwashburn@rainbowmwd.com. You may also go to our website for an up-to-date schedule of District board meetings at https://www.rainbowmwd.com/meetings.

**BOARD OF DIRECTORS 2018** 

**Division 1** Helene Brazie (760) 723-0465 hbraizer@rainbowmwd.com

Division 2 Hayden Hamilton (760) 521-3989 hhamilton@rainbowmwd.com

**Division 3** Mig Gasca (909) 844-3802 mgasca@rainbowmwd.com

Division 4 Bill Stewart (858) 442-0122 bstewart@rainbowmwd.com

Division 5 Michael Mack (760) 728-5813 mmack@rainbowmwd.com

#### <u>STAFF</u>

**General Manager** Tom Kennedy

Finance Manager Vanessa Martinez

**District Engineer** Steve Strapac

**Human Resources Manager** Karleen Harp

> **Operations Manager VACANT**

#### **Contact Information**

District Office Hours: Monday – Friday 8:00AM - 4:30 PM Phone: (760) 728-1178 Website: www.rainbowmwd.com

#### FREE SITE-SPECIFIC WATER AUDIT

Outdoor irrigation makes up a vast majority of daily water use, especially in the hot summer months. Making sure your irrigation systems are running efficiently can often be the easiest way to cut back on monthly costs. With a free landscape water audit provided by San Diego County Water Authority and its participating member agencies and a grant from the California Department of Water Resources we just made it easier.



Mission Resource Conservation District (MCRD) offers a no charge, no obligation program where an expert will come to your home and give you a custom report with tips on how to improve your irrigation efficiency. MCRD offers several different irrigation checkup services and will match your property to the best available option.

The checkup is your free opportunity to receive site-specific watersaving recommendations. You'll benefit from the perspective of MCRD certified irrigation professionals. There is no obligation and you decide if and when to implement their suggestions.

Participation is limited, so don't miss out. If you own or manage a commercial, multifamily, industrial, public or singlefamily property, apply today. Single-family



home checkups also include recommendations to increase indoor water-use efficiency.

To find our more contact Cynthia Gray at 760-728-1178 ext. 101 of go the MCRD website at https://www.watersmartcheckup.org/ to make you appointment today.

### HIGH PRESSURE REGULATORS

Some areas in the District have District-installed and owned pressure regulators that are located in front of the meter. Those devices are only installed to protect the District's meter from high pressure, not your water line. If you want to protect your line from high pressure coming into your property, we highly recommend that you install a pressure regulator right after the meter. If you have any questions about pressure, please contact our Customer Service staff at 728-1178.