



**COMMUNICATIONS AND CUSTOMER  
SERVICE COMMITTEE MEETING**

**RAINBOW MUNICIPAL WATER DISTRICT**

**Thursday, September 6, 2018**

**Communications and Customer Service Committee Meeting - Time: 3:30 p.m.**

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<b>District Office</b>	<b>3707 Old Highway 395</b>	<b>Fallbrook, CA 92028</b>
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Notice is hereby given that the Communications and Customer Service Committee will be holding a regular meeting beginning at 3:30 p.m. on Thursday, September 6, 2018.

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**AGENDA**

- 1. CALL TO ORDER**
- 2. PLEDGE OF ALLEGIANCE**
- 3. ROLL CALL: Mike Daily (Chair) \_\_\_\_\_ Jeanna Kirby (Vice Chair) \_\_\_\_\_**  
**Members:** Hayden Hamilton \_\_\_\_\_ Julie Johnson \_\_\_\_\_  
**Alternates:** Cynthia Gray \_\_\_\_\_
- 4. SEATING OF ALTERNATES**
- 5. ADDITIONS/DELETIONS/AMENDMENTS TO THE AGENDA (Government Code §54954.2)**
- 6. PUBLIC COMMENT RELATING TO ITEMS NOT ON THE AGENDA**

**COMMITTEE ACTION ITEMS**

- \*7. APPROVAL OF MINUTES**
  - A. August 2, 2018**
- 8. VIDEO PRESENTATION UPDATE**
- 9. DISCUSSION REGARDING LEAK POLICY**
- 10. METER REPLACEMENT PROJECT COMMUNICATIONS**
- 11. FLUME PROJECT UPDATE**

12. PUBLIC COMMUNICATIONS AND OUTREACH ITEMS
  - A. Topics
  - B. Strategic Plan Objectives
  - C. Calendar
  - D. Snipes Calendar
13. REVIEW AND ANALYSIS OF RMWD RELATED MEDIA STORIES
14. COMMITTEE MEMBER COMMENTS
15. LIST OF SUGGESTED AGENDA ITEMS FOR THE NEXT SCHEDULED COMMUNICATIONS AND CUSTOMER SERVICE COMMITTEE MEETING
16. ADJOURNMENT

**ATTEST TO POSTING:**

  
Hayden Hamilton  
Secretary of the Board

8-31-18 @ 11:00 a.m.  
Date and Time of Posting  
Outside Display Cases