

13. **MEMORANDUM OF UNDERSTANDING WITH EASTERN MUNICIPAL WATER DISTRICT UPDATE**
14. **WEBSITE ANALYTICS REVIEW**
15. **DISCUSSION REGARDING PROPOSED “THE BETTER WAY” FORM**
16. **PUBLIC COMMUNICATIONS AND OUTREACH ITEMS**
 - A. Topics
 - B. Strategic Plan Objectives
 - C. Calendar
 - D. Snipes Calendar
 - E. Updates from Other Committees
 - F. Customer Relations
 - G. Monthly Newsletter Review
17. **REVIEW AND ANALYSIS OF RMWD RELATED MEDIA STORIES AND PUBLICATIONS**
 - A. Approach to Posting Corrections to Media Stories
18. **LIST OF SUGGESTED AGENDA ITEMS FOR THE NEXT SCHEDULED COMMUNICATIONS AND CUSTOMER SERVICE COMMITTEE MEETING**
19. **ADJOURNMENT**

ATTEST TO POSTING:



FOR: Carl Rindfleisch
Secretary of the Board

7-29-19 @ 8:00 a.m.

Date and Time of Posting
Outside Display Cases