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## MISCELLANEOUS PIPE RELOCATION DESIGN PROJECT

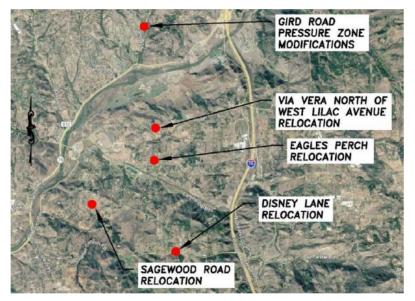
New year, new improvements! The Rainbow Municipal Water District has started 2019 with several Capital Improvement Projects that are already underway. The projects are ranging from water service upgrades to pressure reducing stations, pipe relocations, and much more, which will ultimately result in more efficient and maintained water services for residents.

Currently, the Design of the Pipe Relocation Project is in process, construction will follow tentatively fall 2019. Some residents may have already received notifications via mail for surveying activities on going in the area. (see the picture below). Due to extremely challenging access of some areas of pipe in existing easements, it is necessary to relocate these sections of pipe into more accessible areas. This will help with maintenance and response time to address any issues in the District's ongoing effort to keep costs down, by increasing efficiency of the system. In addition, high-pressure areas will be addressed by changing pressure zones of some areas.

This project is in the design phase and is comprised of four areas:

- Via Vera-north of West Lilac Ave
- Eagles Perch
- Disney Lane
- Sagewood Road
- Pressure zone modifications adjacent to Gird Road

As the design progresses throughout the coming weeks and months, our Right-of-Way and Facilities Coordinator may contact you to discuss easements that may be required on your property for the above-mentioned work. This will help ensure a smooth design, construction and completion of services for your area.



Thank you in advance for your cooperation and patience. If there are any questions or concerns, please feel free to contact Rainbow Municipal Water District, at the number provided below.

Please note there will be consultants working on behalf of Rainbow Municipal Water District performing this work in your area in the near future. Residents will be provided advance notice of the work in their areas.

Please contact Sarah Johnson by email at <a href="mailto:sjohnson@rainbowmwd.com">sjohnson@rainbowmwd.com</a> or by phone at (760) 728-1178 extension 173 if you have any questions.

## WANT TO GET INVOLVED?

Are you interested in becoming an active participant in the District's outreach and communication programs including: positive public image; positive staff and customer relationships; community outreach; media relations; water use efficiency programs; intergovernmental relations; and other public relations enhancement programs.

At our Communications and Customer Service Committee Meetings, typically held the first Thursday of each month at 3:30 p.m. at the District, you can be actively involved in making decisions for cultivating positive customer and public relations.

Please contact Dawn Washburn at (760) 728-1178 ext. 129 or by email at <a href="mailto:dwashburn@rainbowmwd.com">dwashburn@rainbowmwd.com</a> for more details.

## **AFTER-HOURS RESPONSE**

Rainbow Municipal Water District (RMWD) provides 24/7 emergency response to a variety of water and wastewater issues as they may arise no matter what the weather is or time of day. As with many water districts and city water/wastewater departments there are several people who are available to respond to after-hours emergencies which include a duty supervisor.



Duty personnel are highly certified professionals through the State of California who work on a rotating basis even through the holidays. These duty personnel respond to issues like fire hydrants hit, watermain breaks, meter leaks, no water complaints and wastewater issues. They respond in uniform, with an ID card and District vehicle.

If the issue requires additional staffing, then a crew will be dispatched to make repairs. After-hours staff can be reached by calling the main number at 760-728-1178.

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