

COMMUNICATIONS AND CUSTOMER SERVICE COMMITTEE MEETING

RAINBOW MUNICIPAL WATER DISTRICT

Thursday, November 1, 2018

Communications and Customer Service Committee Meeting - Time: 3:30 p.m.

District Office		3707 Old Highw	yay 395	Fallbrook, CA 92028
Notice is hereby given that the Communications and Customer Service Committee will be holding a regular meeting beginning at 3:30 p.m. on Thursday, November 1, 2018.				
AGENDA				
1.	CALL TO ORDER			
2.	PLEDGE OF ALLEGIANCE			
3.	ROLL CALL: Mike Daily (Chair) Jeanna Kirby (Vice Chair)			
	Members:	Hayden Hamilton	Julie Johnson	-
	Alternates:	Cynthia Gray		
4.	SEATING OF ALTERNATES			
5.	ADDITIONS/DELETIONS/AMENDMENTS TO THE AGENDA (Government Code §54954.2)			
6.	PUBLIC COMMENT RELATING TO ITEMS NOT ON THE AGENDA			
7.	REVIEW OF ADMINISTRATIVE CODE POLICY 2.09 – COMMITTEES			
COMMITTEE ACTION ITEMS				

- *8. APPROVAL OF MINUTES
 A. October 4, 2018
- 9. VIDEO PRESENTATION UPDATE
- 10. WATER SERVICE UPGRADE PROJECT UPDATE
- 11. FLUME PROJECT UPDATE
- 12. LEAK POLICY REVIEW

13. PUBLIC COMMUNICATIONS AND OUTREACH ITEMS

- A. Topics
- B. Strategic Plan Objectives
- **C.** Calendar
- **D.** Snipes Calendar
- E. Updates from Other Committees
- 14. REVIEW AND ANALYSIS OF RMWD RELATED MEDIA STORIES
- 15. COMMITTEE MEMBER COMMENTS
- 16. LIST OF SUGGESTED AGENDA ITEMS FOR THE NEXT SCHEDULED COMMUNICATIONS AND CUSTOMER SERVICE COMMITTEE MEETING
- 17. ADJOURNMENT

ATTEST TO POSTING:

Hayden Hamilton

Secretary of the Board

10-29-18 @ 7:30 a.m.

Date and Time of Posting Outside Display Cases