



WATER AWARENESS MONTH PHOTO CONTEST

As one of the nation's top producers of avocados, ornamental trees and shrubs, flowers, succulents, lemons, and other agricultural goods, San Diego County's farms cover roughly 250,000 acres and generate nearly \$4.8 billion in total economic activity. To celebrate how safe and reliable water supplies fuel San Diego's thriving agriculture industry, Rainbow MWD is promoting the San Diego County Water Authority photo contest in May.

Entering the photo contest is easy. Take a photo of your favorite locally grown fruits, vegetables, flowers or nursery plants and post the photo to Instagram or Twitter using #B2UbyH2O between May 1-31. Participants must be at least 18 years old to enter.

For more details and contest rules go to <https://b2ubyh2o.org/photo-contest/>. Weekly prizes will be given out to qualified entries at random.

New Billing Software Coming Soon

Rainbow MWD will be implementing a new billing software system in the next few months. Our staff is very excited about this upgrade and look forward to providing our customers with several beneficial features. What's important to know is that your account number will NOT change. Also, if you pay your bill online please watch for an email with instructions on updating your payment information as well as our new payment portal.

If you have not set up your autopay making your monthly billing easy and seamless, please go to www.rainbowmwd.com/billing-information today.

Look for more pertinent updates in our upcoming newsletter about the application of this new billing system. Should you have any questions about your water bill or usage history, please contact our customer service department at 760-728-1178.

Upcoming New Water Efficiency Rebate Program

Rainbow MWD will be rolling out a new rebate program to better assist customers with monitoring and managing their water consumption by allowing them to access their water usage data in real time.

The Flume device is the first of its kind and provides homeowners, landscapers, property managers and grove owners alike the freedom of knowing how much water they are using and notifying them when usage is above normal based on the users' preferred settings.

Rainbow MWD recently conducted a pilot study with 50 of our customers and the results were astounding with most customers detecting leaks within the first few weeks of using the system. The system is easy to install and extremely accurate.



As we know everyone these days is concerned with their power consumption, types of foods they eat and of course the water they use. This device is going to be a game changer for managing your water use. In our upcoming four-page June Newsletter we will be featuring the details of our new rebate program, how the device works, as well as how to apply for this new technology at a discounted rate. For further details about the device go to the Flume Tech website at www.flumetech.com/.

Stay Involved and Engaged

It is Rainbow MWD's intention to be receptive and responsive to the public's concerns related to water and wastewater services. We hold three separate committee meetings each month in addition to the monthly Board of Directors meetings. Public participation in meetings assures a responsible and efficient local government. We invite you to join us at the District offices to discuss matters that concern our customers. We would like to hear from you! If you want to get involved, please visit our website at www.rainbowmwd.com/meetings or contact Dawn Washburn at 760-728-1178 ext.129. Hope to see you there.